



August 2024 - Family Emergency Shelter Grand Opening & Ribbon-Cutting



2024 Community Impact

Strategic Goals:

Purpose: To prioritize securing sustainable resources to ensure our agency's mission continues to be achieved.

People: To recruit, train, and retain the highest quality employees, volunteers, and Board members.

Promotion: To increase awareness of the Neighborhood Center's mission and programs.

Programs: To sustain and increase shelter, housing, and prevention services to meet community needs.

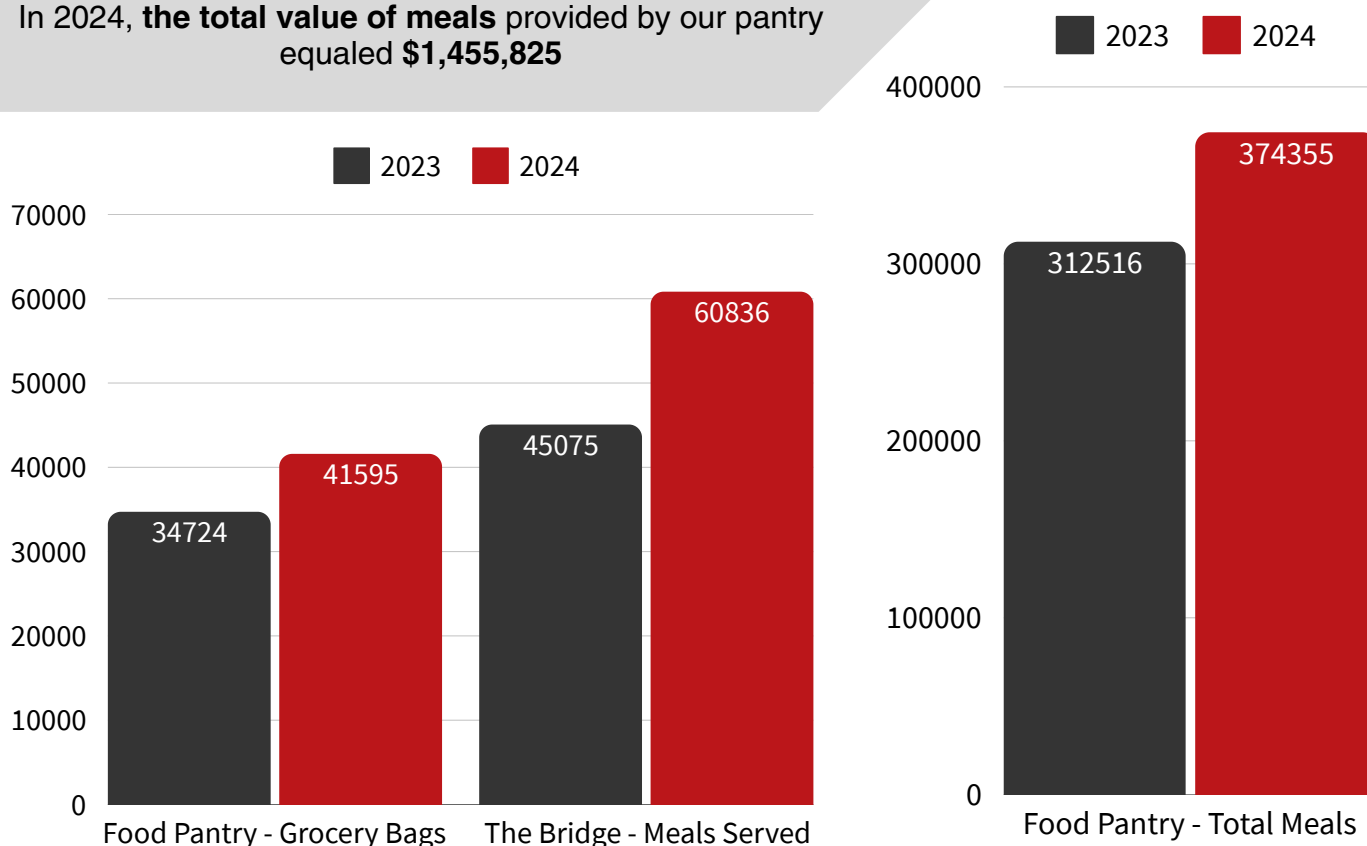
2024 Impact:

Feeding the Hungry

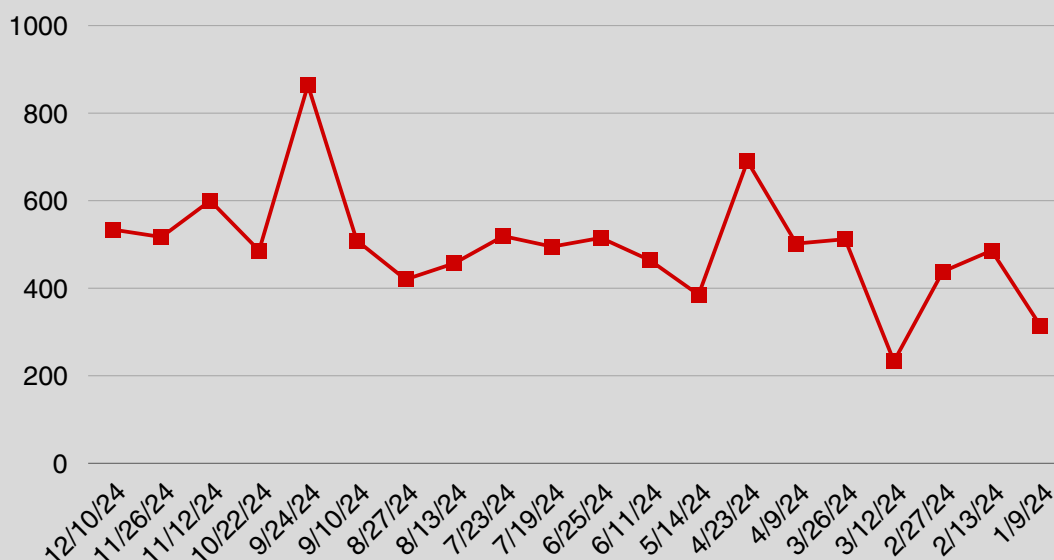


Each month, **grocery bags from our food pantry** offer an estimated **9 meals** at a value of **\$35 per bag**

In 2024, the **total value of meals** provided by our pantry equaled **\$1,455,825**



Total People Served in Mobile Food Drop Events, 2024

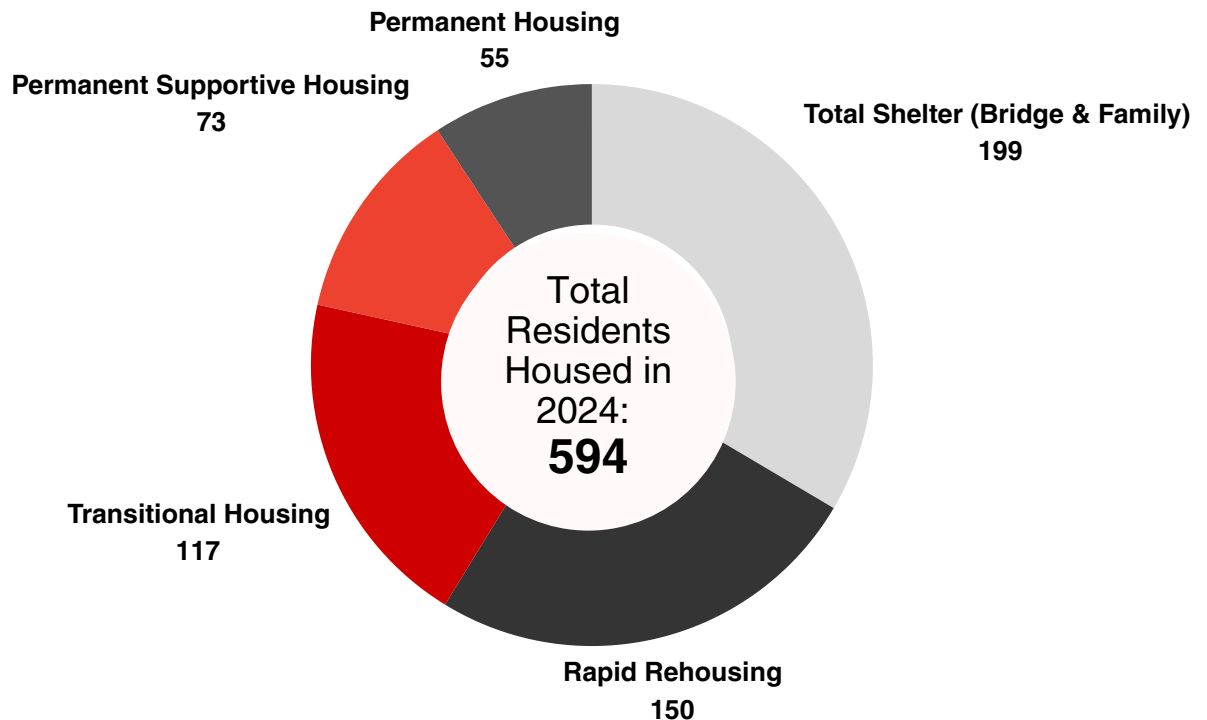


Mobile Food Drops are twice monthly drive-through grocery giveaways in partnership with Second Harvest Food Bank of Central Florida, our community's branch of Feeding America.

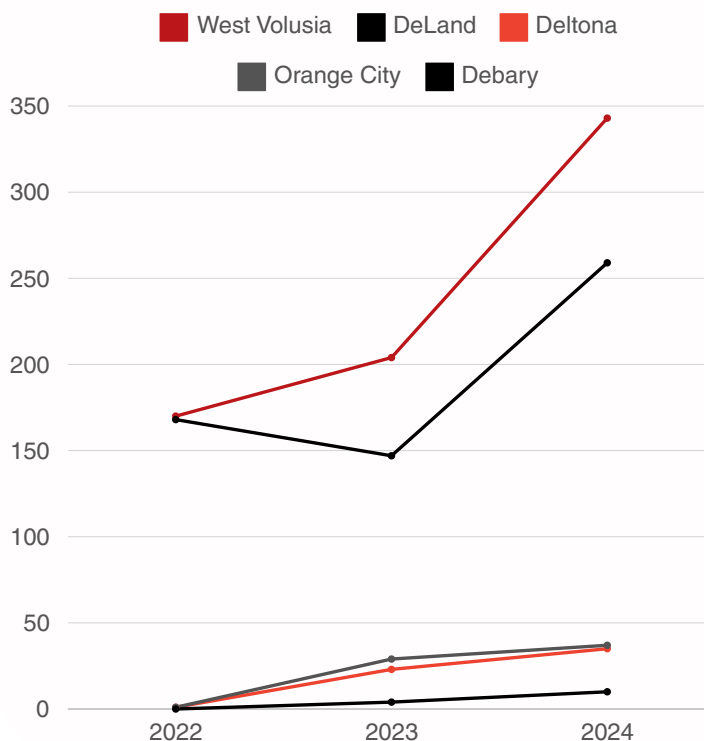
These events are open to anyone in need, and no ID or pre-registration are required to participate.

2024 Impact:

Housing the Homeless



Annual Point-in-Time Count Individuals, 2022-2024



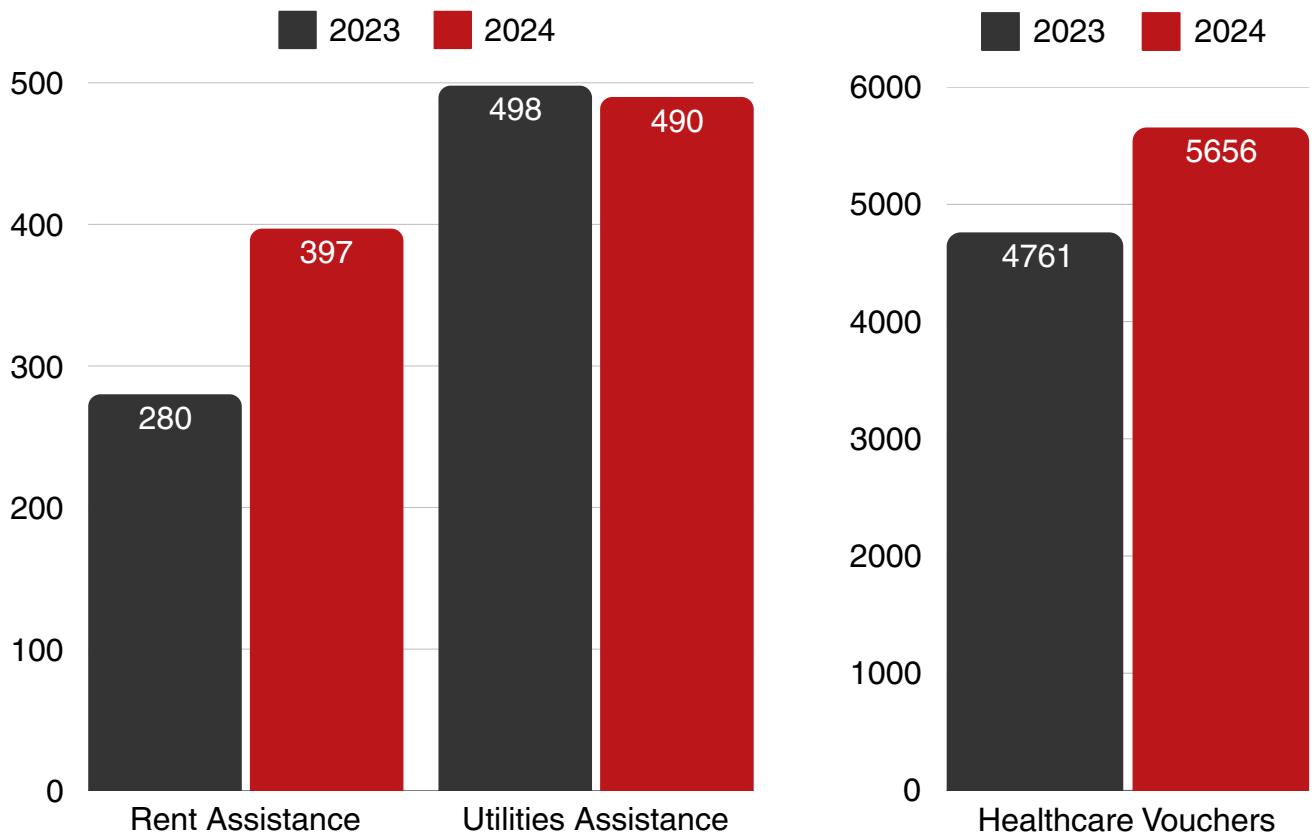
Source: Volusia Flagler County Coalition for the Homeless, 2024 Point in Time Count

2024 Point-in-Time Count Findings

- 10.5% increase in total reported individuals experiencing homelessness
- **Family Shelter & Permanent Housing:**
 - 45% increase in reported families experiencing homelessness
- **Chronic Homelessness:**
 - 59% of respondents reported experiencing homelessness for one year or longer
- **Permanent Supportive Housing:**
 - 218 participants reported having a disabling condition
 - 12.5% increase in the number of Seniors (age 55+) experiencing homelessness

2024 Impact:

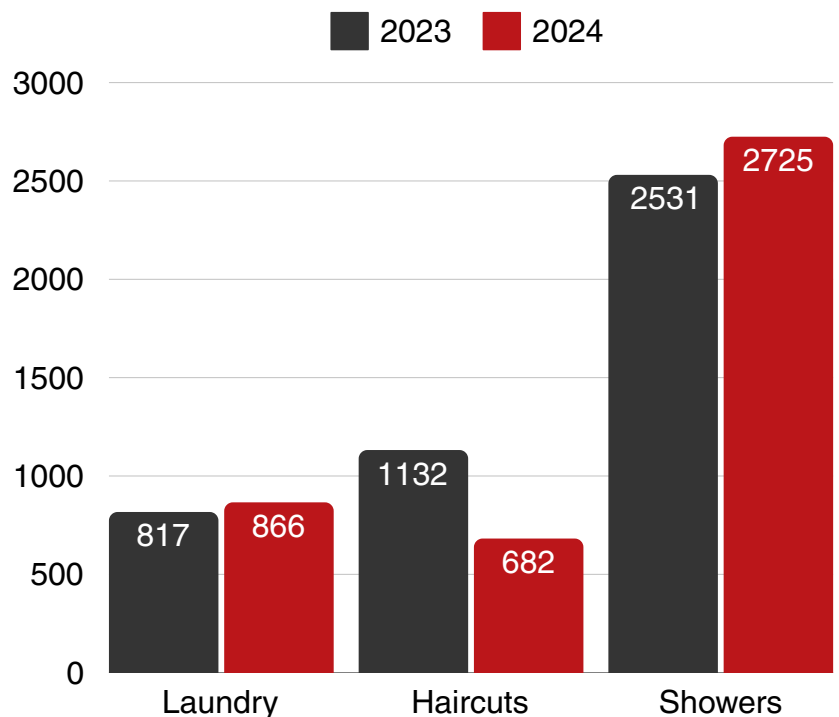
Preventing Homelessness



2024 Volunteer Impact

Powered by Volunteers

- In 2024, 884 volunteers contributed 14,412 hours of service and heart to NHCWV.
- The Independent Sector estimates that the 2024 value of a volunteer hour in Florida is \$31.61 per hour.
- NHCWV volunteers contributed \$455,563.32 in 2024!



2024 Financial Report

Highlights



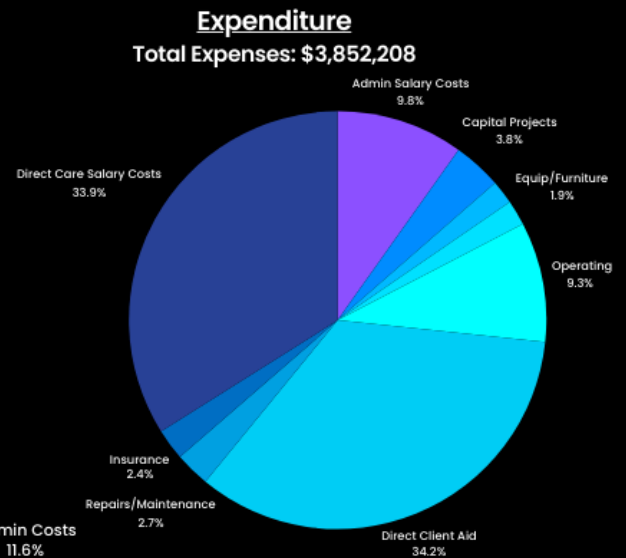
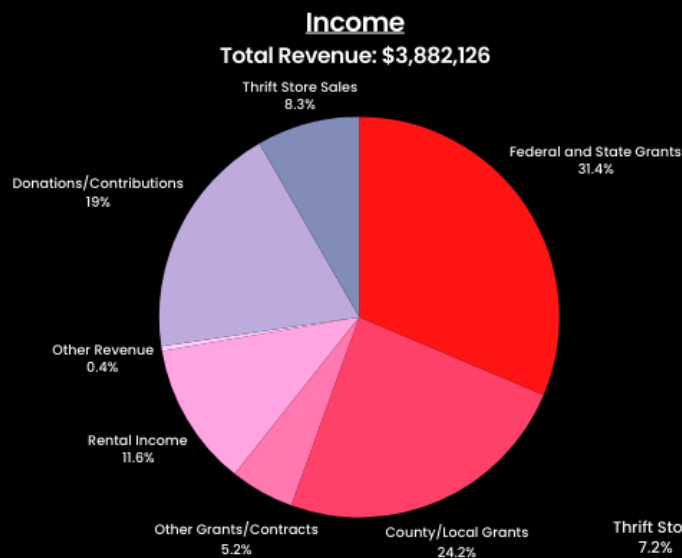
2024 Budget

- Federal and State Grants: \$1,305,112
- County and Local Grants: \$969,117
- Other Grants/Contracts: \$125,000
- Rental Income: \$483,290
- Other Revenues: \$26,000
- Donations/Contributions: \$616,000
- Thrift Store Revenue: \$353,000

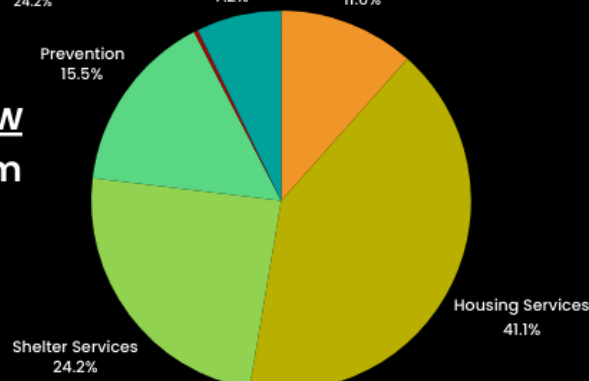
- Salaries/Benefits & Personnel Development: \$1,824,814
- Occupancy: \$162,750
- Contract Services: \$90,332
- Equipment & Furniture: \$62,500
- Direct Client Care: \$1,275,381
- Repairs & Maintenance: \$176,051
- Insurance: \$103,316
- Operating Expenses: \$132,376
- Contingency Expense: \$50,000

Revenue: \$3,877,519

Expenses: \$3,877,519



2024 Year In Review Expenses by Program



2024 Impact:

Highlights



- **374,355 meals** served through our Food Pantry—a **20% increase** from the previous year.
- **37,355 prevention services**, including financial assistance, groceries, hygiene products, and baby supplies, were provided, equal to a **17% increase** over last year.
- **887** households received financial assistance for utilities and rent—a **15% increase in support**.
- Volunteers and staff at **The Bridge Shelter** served **60,836 meals**—a **35% increase** from 2023.
- The Emergency Weather Shelter provided refuge for 4,448 (duplicated) individuals in 2024.
- **884 volunteers** dedicated **14,412 service hours**, making a lasting impact.
- **Over 800 children** received gifts and toys during the 2024 Christmas season, spreading holiday joy!

