

Documents Needed

Bringing everything we need will help us help you.

Assistance with Electric & Water Bills

- Current Lease with Landlord and Lessee signature (Not electronically signed, both must be actual signatures) If you are a home owner please bring your most recent Property Tax Bill)
- Month to Month leases will NOT be accepted
- Photo ID with a West Volusia Address for every person over 18 in the household
- Social Security Cards for everyone in the household
- Birth Certificates for every person under 18 in the household
- Proof of income for every person over 18 in the household
- Proof of Crisis (including letters from employers, receipts, bills; etc.)
- Last two bills (not a shut off letter) and the most recent must be past due
- Letter of Assistance OR Denial from any other agency aiding for this bill
- Letter from Volusia County indicating the last time they were aided or denied assistance
- Completed in-take form, both sides, including monthly income (this is provided by us)

Assistance with Rent

- THREE DAY notice letter for the current month
- Can only pay the current month
- Current Lease with Landlord and Lessee signature (Not electronically signed, both must be actual signatures)
- Photo ID with a West Volusia Address
- Social Security Cards for everyone in the household
- Birth Certificates for every person under 18 in the household
- Proof of income for every person over 18 in the household
- Letter of Assistance from any other agency aiding for this bill
- Letter from Volusia County indicating the last time they were aided or denied assistance
- Proof of Crisis (including letters from employers, receipts, bills; etc.)
- Completed in-take form, both sides, including monthly income, insurance and family information



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434 South Woodland Boulevard,
DeLand 32720



386-734-8120 EXT 106
or 103

The availability of assistance changes based on funding. Incomplete documentation can not be processed.

**The
Neighborhood
Center**
of West Volusia 

Volusia County Human Services can be reached at:
West Volusia 386-254-4675 | Orange City 386-775-5204
Daytona Beach 386-736-5956 | New Smyrna Beach 386-423-3309